



COMPLEMENTARY AND ALTERNATIVE HEALTH CARE CLIENT BILL OF RIGHTS



As a client of LifeCleansse of Anoka, you are being provided the Client Bill of Rights, in accordance with Minnesota laws, Statute 146A, governing complementary and alternative health care practices.

Practitioners: Kimberly Berger, Colon Hydrotherapist

DEGREES, TRAINING, EXPERIENCE, QUALIFICATIONS

A binder of completed course certificates, training and qualifications is available for examination in the office.

“THE STATE OF MINNESOTA HAS NOT ADOPTED ANY EDUCATIONAL AND TRAINING STANDARDS FOR UNLICENSED COMPLEMENTARY AND ALTERNATIVE HEALTH CARE PRACTITIONERS. THIS STATEMENT OF CREDENTIALS IS FOR INFORMATION PURPOSES ONLY. Under Minnesota law, an unlicensed complementary and alternative health care practitioner may not provide medical diagnosis or recommend discontinuation of medically prescribed treatments. If a client desires a diagnosis from a licensed physician, chiropractor, or acupuncture practitioner or services of a physician, chiropractor, nurse, osteopath, physical therapist, dietitian, nutritionist, acupuncture practitioner, athletic trainer or any other type of health care provider, the client may seek such services at any time.”

DISPUTE RESOLUTION

The intention of LifeCleansse is to treat clients with fairness and attention to their health. If you have a complaint or concern, please address it to LifeCleansse first, so that it can be resolved directly. This approach is likely to bring you the most satisfactory results.

RIGHT TO FILE A COMPLAINT

If you have unmet concerns, you may file a complaint with the following state agency:
Office of Complementary and Alternative Practice (OCAP)

	Minnesota Department of Health–Health Occupations
Phone:	651.201.3728 Fax: 651.201.3839
Mailing Address:	P.O. Box 64882 Saint Paul, MN 55164-0882
Street Address:	85 East Seventh Place, Suite 220 Saint Paul, Minnesota 55101
	http://www.health.state.mn.us/divs/hpsc/hop/ocap/
	http://www.revisor.leg.state.mn.us/stats/146A



BILLING INFORMATION /PAYMENT METHODS

Fees and other charges are payable at the time of service, by cash, check, or credit card. LifeCleanse does not handle insurance claims or accept Medicare, Medical Assistance or General Assistance medical care payments.

CHANGE OF SERVICE OR CHARGES]

Please see website for pricing and packages.

BRIEF SUMMARY OF OUR THEORETICAL APPROACH

- Gentle cleansing of large intestine using filtered temperature-regulated water, dispensed by FDA Class II Medical devices
- Available nutritional and multimodal therapies to promote detoxification and cleansing
- We do not evaluate, diagnose, or offer medical advice

ASSESSMENT AND RECOMMENDATIONS

You have a right to complete and current information concerning the practitioner's assessment and recommended service that is to be provided, including the expected duration of the service to be provided.

COURTEOUS SERVICE

You may expect courteous treatment and to be free from verbal, physical or sexual abuse by your practitioner.

CONFIDENTIALITY/RECORDS

Your records and transactions with my office are confidential. This information will not be released unless you authorize release in writing, or otherwise provided by law. You are allowed access to your records and written information from records in accordance with section 144.291 to 144.298 of Minnesota Statutes.

RIGHT TO CHOOSE OR REFUSE SERVICE

- You have the right to other services that may be available in the community that can be located through word of mouth or the phone book. You have the right to choose freely among available practitioners and to change practitioners after services have begun, within the limits of health insurance, medical assistance, or other health programs.
- You have the right to a coordinated transfer if you choose to change practitioners.
- You have the right to refuse services or treatment, unless otherwise provided by the law and you may assert your rights without retaliation.